



Roper Pump Company
P. O. Box 269 / Commerce, Georgia 30529-0269
Telephone 706-335-5551/ Fax 706-335-5490

Date: August 20, 2004

REPAIR & RETURN QUESTIONNAIRE

Company:
Attention:
Fax #: (RGA #)

>>>> NOTE: NO PUMP WILL BE ACCEPTED FOR RETURN WITHOUT A MATERIAL SAFETY DATA SHEET (MSDS). <<<<<

Please answer the following questions so our Repair & Return Technician can properly handle your return:

- 1) Pump Serial Number
2) Pump Model Number
3) Problem/Reason for return (IE: leaking, seized up, needs refurbishing, etc.)?
4) Material being pumped?
5) Operating parameters including speed, pressure, and temperature?
6) Contact name and phone number of technical person involved with this pump?
7) What action do you prefer (IE: credit, warranty repair/replacement, non-warranty evaluation/repair)?

Thank you for your assistance.